

NORA News



November 2024

www.noraelectric.org

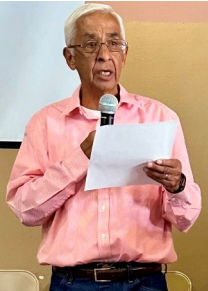
Volume 28 Issue 11



NORA Hosts 73rd Annual Meeting



Northern Rio Arriba Electric Cooperative welcomed 89 members and additional guests to their Seventy Third Annual Meeting on the last day of September. For a second year, the meeting was held at Chama's Down-Home Lodge.



**Board President
Steve Rendon**

Melvin Montaño was on hand entertaining attendees singing and playing the guitar. Members were treated to a fantastic meal of red & green chili enchiladas, posole, red chili, and assorted deserts prepared by members of NORA's very own staff. Throughout the registration and lunch hour, members were able to mingle and visit with NORA staff members and professional guests who were available to offer information and answer questions. Also present, was a team from La Clinica Del Pueblo offering health screenings & flu shots free of charge to those interested.



Melvin Montaño



**Pastor
Jimmy Martinez**

Once the meeting was called to order, VFW Troop #8448 completed the presentation of flags, and Pastor Jimmy Martinez of Chama Community Church gave the invocation.

Board of Trustees President Steve Rendon offered his report which was inspired by the positive words and "keen sense of service and vision" of children's book author, Jacqueline Camacho-Ruiz from her storybook, "The Adventures of Pilotina" that he recently shared with his granddaughter.

The theme of the book parallels NORA's essential goal of "service with a vision," as stated by Rendon. He was able to incorporate how NORA's everyday business expectations and tasks relate to what Pilotina experienced and learned on her journey.

Whether it's recognizing and celebrating accomplishments, such as replacing aging infrastructure and completing necessary vegetation removal, or maintaining our gratitude during difficult times, like when we are waiting for the line crew to restore the power during an outage, we must always maintain a positive vision looking forward.



His closing quote from the book was, "Keep in mind the best interest of others to create an authentic connection," a sentiment that Rendon encouraged members to contemplate, and it is something that resonates well with the ideals of NORA.



Contact NORA:

Northern Rio Arriba Electric Cooperative, Inc.

1135 Camino Escondido

Chama, NM 87520

Mailing Address:

PO Box 217

Chama, NM 87520

Email: billing@noraelectric.org

Follow us on Facebook



575-756-2181

A Touchstone Energy® Cooperative

Phone: 575-756-2181 - After hours Option 1
When reporting an outage, please provide the following information:

- Name
- Meter Number
- Service Address
- Telephone Number
- How long your power has been off



If you are currently experiencing financial difficulty, or if you are in a low income status and are continuing to have difficulty paying your utility bills, please contact the NORA office for options on setting up payment arrangements. You can also request financial assistance through LiHEAP by calling 800-283-4465.

Spring/Summer Office Hours: Open 7:00am-4:30pm Monday-Thursday Closed Friday

Executive Vice President & General Manager Outlines Updates for Members

NORA Electric Cooperative's Executive Vice President and General Manager, Anthony Mercure, welcomed members to the 73rd Annual Member Meeting and provided a valuable update on what has taken place within the cooperative over the past year.

The list below itemizes a number of expenses that were necessary in the maintenance and upkeep of the aging NORA office. Mercure emphasized the importance offering a safe and healthy environment to the employees who spend the majority of their day servicing the needs of members.

Other recent major expenses include the renewal of the USDA Operational Plan Special Use Permit which allows the NORA field crew to access and trim trees within the Carson National Forest. There were also some new equipment purchases including a digger derrick which is needed to drill holes, lift, and set poles, and two new Ford F150 work pickup trucks.

He also explained that NORA is currently in negotiations with the Jicarilla Apache Nation Power Authority (JANPA) to connect a loop feed with their line to be used in case of an emergency as there is currently only one loop feed servicing NORA. We will provide more information on the status of this negotiation as details become available.



General Manager
Anthony Mercure



The NORA office will be closed Monday, November 11th in observance of Veteran's Day and Thursday and Friday, November 28th and 29th for Thanksgiving.



Our linemen are on call 24 hrs/day, 7 days a week. Please call 575-756-2181 to report power outages.



Updates

- ◆ Mold Remediation & Flooring Replacement for NORA's office: \$46,413
- ◆ Office Plumbing Upgrade: \$10,960
- ◆ Office Roof Replacement: \$33,193
- ◆ Safety Achievement Award 2023 & 2024 Carl Turner Award
- ◆ USDA Operational Plan Special Use Permit Renewal: \$16,830.37
- ◆ Wildfire Mitigation:
- ◆ Investments: \$250,000 in medium term notes
- ◆ Phase 2 – Transmission Line 16 Miles
- ◆ Grant Funding
- ◆ Renewable Energy
- ◆ JANPA Loop Feed
- ◆ Partnership with LANL and Los Alamos County



New Equipment

- ◆ Two 2024 Ford F150 Work Trucks: \$112,506 (\$56,253 each)
- ◆ Digger Derrick: \$345,000
- ◆ Trailer for skid steer: \$14,000



Billing Schedule November 2024

Bill Due Date	21-Nov
Usage From	30-Sep
Usage To	31-Oct
SEDC Pickup @11:59pm	1-Nov
Bill Sent	1-Nov
Late Notice Sent	22-Nov
Contact/Follow Up	4-Dec
Disconnects/Cut Off	11-Dec



Think you have what it takes to join our line crew? Apply now for our Journeyman Lineman opening. We're seeking a skilled individual to join our team. Inquire at 575-756-2181 or stop by our office today to apply.

