

# ***SUREPAY***

## ***THE EASIEST MOST CONVENIENT WAY TO PAY YOUR ELECTRIC BILL***

### **PAYMENT OF YOUR ACCOUNT**

Your bank account will be automatically drafted 5 business days prior to the due date on your current bill.

### **HOW TO SIGN UP**

Complete the enclosed Authorization Agreement and return to the NORA office as soon as possible. This service is being offered for your convenience. Your participation is voluntary and can be terminated upon request. Just notify NORA in writing that it is to be terminated and give us a reasonable amount of time to act on it.

### **PROOF OF ELECTRIC PAYMENT**

Your financial institution will provide a statement of your SurePay Transfer. Their statement is proof of payment of your electric bill. Telephone, write, or come in if the transfer amount should differ from the amount on your electric bill statement.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

### **PROBLEM WITH YOUR BILL**

NORA will still mail your monthly electric statement to you. Please review your statement and if there is a problem let us know as soon as possible. Many times the problem can be corrected within 7 days of the statement date on your bill.

### **PAYMENTS RETURNED TO NORA**

Should your financial institution return a SurePay transfer due to insufficient funds in your account, the return payment will be subject to established charges for a returned check. Your SurePay account will also be terminated at that time. You will have to sign up again if you still want to be on SurePay.

### **HOW TO STOP PAYMENT**

If at any time you wish to stop any automatic payment, please contact your financial institution 3 business days or more before the payment is scheduled to be made. Of course, the Stop Payment may be subject to a charge by your financial institution.

### **FOR FURTHER INFORMATION CONTACT:**

Northern Rio Arriba Electric  
Cooperative, Inc.

PO Box 217

1135 Camino Escondido

Chama, New Mexico 87520

Telephone: (575) 756-2181

Email: [billing@noraelectric.org](mailto:billing@noraelectric.org)

**ELECTRONIC DEBITS. . . FAST, EASY AND CONVENIENT.**

**BECAUSE YOU'VE GOT SOMETHING BETTER TO DO WITH YOUR TIME.**

**AUTHORIZATION AGREEMENT FOR PREAUTHORIZED PAYMENTS**

**AUTHORIZATION:**

I (WE) hereby authorize NORTHERN RIO ARRIBA ELECTRIC COOPERATIVE, INC., named below to initiate withdrawal entries to my (our) account indicated below and the financial institution named below, hereinafter called FINANCIAL INSTITUTION, to withdraw the same from such account.

This authority is to remain in full force and effect until NORTHERN RIO ARRIBA ELECTRIC COOPERATIVE, INC., and FINANCIAL INSTITUTION receive written notification from me (or either of us) of its termination in such time and in such manner as to afford NORTHERN RIO ARRIBA ELECTRIC COOPERATIVE, INC., and FINANCIAL INSTITUTION a reasonable opportunity to act on it.

**CUSTOMER INFORMATION:**

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|--|
| <b>Company Name:</b><br><br>NORTHERN RIO ARRIBA ELECTRIC COOPERATIVE, INC. |
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|  |  |
|--|--|
| <b>Customer Account #:</b>                             | <b>Customer's Name:</b>  |
| <b>Customer's Financial Institution:</b>               | <b>Financial Institution's 9 Digit Transit Routing Number:</b> |
| <b>Customer's Checking or Saving's Account Number:</b> | <b>Circle Type of Account:</b><br>Checking      Saving's       |

|                              |              |
|------------------------------|--------------|
| <b>Customer's Signature:</b> | <b>Date:</b> |
|------------------------------|--------------|

|                                 |                           |
|---------------------------------|---------------------------|
| <b>ATTACH VOIDED CHECK HERE</b> |                           |
| <b>TRANSIT ROUTING #</b>        | <b>CHECKING ACCOUNT #</b> |